



MARINA STATUS: OPEN WITH EXCEPTIONS

- Marina is accepting new slip reservations with pre-screening
- Marina is accepting transient vessels with pre-screening
- Office and Clubhouse are open to the public with restrictions
- Staff are answering phones and emails daily
- Pool, spa, restrooms, showers, laundry and grills are open
- Limited assistance for docking arrivals
- Vendor access restricted to weekdays, with approval and insurance on file
- Pump outs available on Wed and Thur
- Group and social activity is restricted and social distancing policies in place
- Masks are required to enter clubhouse and marina office
- Security patrols and keyed entry to docks after hours

LOCAL INFORMATION RESOURCES

Marina at Ortega Landing

Phone: (904) 387-5538

OLM@IGYMarinas.com

USCG Sector Jacksonville

Phone: (904) 714-7500

Department Homeland Security and Immigration Jacksonville:

Phone: (904) 714-3100

<https://www.cbp.gov/> or <https://www.uscis.gov/>

Jacksonville Intl Airport:

<http://www.flyjax.com/Home.aspx>

Port of Jacksonville:

<https://www.jaxport.com/>

Jacksonville CDC:

Phone: (904) 353-2130

<https://npin.cdc.gov/>

City of Jacksonville, Executive Orders:

<https://www.coj.net/>



FREQUENTLY ASKED QUESTIONS

Is the marina accepting incoming vessels?

Yes, with advance reservations and pre-screening

Are vessels allowed to depart the marina?

Yes

Are the marina amenities currently available for use?

Yes, restrooms, showers, pool, spa, and the laundry facility are open for marina guest use. Clubhouse is open with capacity restrictions.

Is there a curfew in place?

No, however, night time security and keyed entry gates are still fully active

Are vessel repairs available?

Yes, using approved and insured vendors

Is fueling available?

Yes, fuel is available at a nearby location

Are ports currently open?

Yes

Are airports currently open?

Yes - No restrictions