



HURRICANES HELENE & MILTON UPDATE

October 25, 2024

We appreciate all the patience that has been provided by our great customers. We know this has been disruptive to your boating plans and we are doing everything in our power to get back to normal, stress free boating and Marina enjoyment.

FUEL; Maximo Marina is pumping fuel, Gas and Diesel. Currently the pay method is Credit Card only. This CC system is limited for fuel sales.

PUMPOUTS; Our pump out system is operating.

HIGH & DRY: Fully operating.

ELECTRIC:

A Dock – Partial power, we are working pedestal by pedestal to restore. Estimate by October 31. This should keep us up on A dock until we replace all the pedestals with new ones, hopefully by the end of the year.

B, C, D Docks – All power is restored. We will be replacing the main switch gear in the near future, but this should only be a 1-day interruption.

E Dock – We can operate the lifts with our staff present. We encourage you to use your boat, the weather is very nice this time of year, please contact us when you wish to use your boat, and we can lower it for you. Upon returning, either contact us to help you raise your boat, or tie the boat up in the slip and we will raise it the following morning.

F Dock – We have engaged our electric contractor to provide us with any and all safe options to get power to F dock. The contractor went through the system again this morning on the land side of F dock. We are expecting an answer by early next week and are pushing for the fastest way to get this safely resolved.

G Dock - Partial power, we are working pedestal by pedestal to restore. Estimate by October 31. We will be replacing the main switch gear in the near future, but this should only be a 1-day interruption.

Slip Payments; Our auto-bill system and credit card payments for slip rents are still being restored. For accounting and billing, contact Sue, she can be reached at the Boatyard phone number, (727-826-0908) Monday through Friday, 9:00am to 3:00pm. We would like to thank



everyone who has been kind enough to come to the Marina and settle their account with checks.

The Dockmaster office is being temporarily relocated to the North corner of the High & Dry building.

MAXIMO BOATYARD; Operating and scheduling service, Monday through Friday, 8:00am to 4:00pm.

CONTRACTORS: We have seen a few unlicensed and uninsured contractors trying to access boats in the Marina. Please have all your contractors check in with us at the temporary Dockmasters office in the North area of the High & Dry building. We will verify that they have current insurance and business licenses. This will help keep us all safe.

The Marina telephone system is working fairly well, we are having all the incoming calls transferring to one main line. If you get a busy signal, please call back, the Boatyard telephone lines are working. Maximo Boatyard (727) 826-0908.

We thank all our customers for their patience and support, we will get through this!

Maximo Management Team